

# GET YOUR GROCERIES DELIVERED IN AS LITTLE AS 30 MINUTES



## Your questions answered...

### What are food delivery apps?

With apps such as **Just Eat**, **Uber Eats**, and **Deliveroo**, you can order your favourite Co-op Food store's groceries from a mobile or computer and have them delivered right to your front door - perfect if you prefer to, or need to shop from home.

### Why would I use a food delivery app?

Sometimes, if you need to stay in, but also need some groceries that you would usually 'pop to the shop' for, then a food delivery app is perfect! This Co-op Food store will have 1 or more of the food delivery apps.

If there's more than 1, choose the one that's most appealing to you (see the back page), then simply sign up, select your chosen Co-op Food store from its address, put in your delivery address, and go ahead and order your groceries online\*

### I don't want to download an app, is there anything I can do?

The apps will give you a better experience on a mobile device, but if you have a bigger screen such as an iPad or laptop then it's just as easy to use the websites. If you prefer to use the website version, you'll just sign up in the same way as you would on the app.

## WHY ORDER ONLINE?

- Order at your own pace
- Access to in-app or online offers and discounts
- Repeat past orders with ease - perfect for essentials
- No need to carry heavy bags
- Friends or family can order for you using their own accounts

For more information visit [www.mid.coop/QC](http://www.mid.coop/QC)



## What times can I order?

You'll usually find that you can order via your chosen app conveniently throughout the day from your Co-op Food store. However, in the evenings, you may see that the app's available hours are slightly earlier than the store closes. This is to allow for staff to pick your order.

## How do I get started?

For each of our food delivery app partners, you can find which ones are available from your favourite Co-op Food store by either checking what's advertised on the outside of the store, asking a store colleague, or by visiting the website [mid.coop/QC](http://mid.coop/QC). Then simply download the relevant app from your computer or mobile device's app store or visit the relevant food delivery app website.

# GENERAL TIPS

- Download the app from your device's app/play store (or visit the website)
- Open the app, type in your postcode (and your full delivery address) and choose your favourite Co-op Food store\*
- Choose the items to add to your basket
- Checkout with a card payment
- Once you place an order, a local delivery driver brings it to your home

*\*Please note, not all Co-op Food stores currently have a food delivery app partner.*

[Visit www.mid.coop/QC for more info](http://www.mid.coop/QC)

Follow us on our socials:



[www.just-eat.co.uk](http://www.just-eat.co.uk)

Just Eat is a popular and easy-to-use food delivery app with lots of grocery stores to choose from. You can often find local favourites not listed on other apps.

### Benefits:

- Very easy to use - especially good for beginners
- Customer support is known for being helpful if anything goes wrong
- Options to filter by dietary requirements



[www.ubereats.com](http://www.ubereats.com)

Uber Eats is easy-to-use and lets you search for food by type or distance, and it offers discounts and deals. May not be available in some rural areas.

### Benefits:

- Offers prompt delivery
- You can track the driver's progress on a map
- Useful for ordering smaller shops / ready meals
- Occasional discounts on uber rides



[www.deliveroo.co.uk](http://www.deliveroo.co.uk)

Deliveroo is another easy-to-use, reliable food delivery app. Simply download the app, create an account, and enter your address to browse nearby stores. You can often schedule orders in advance.

### Benefits:

- Good customer reviews for delivery times
- Track your order's progress
- Easy product searches
- Known for their responsive customer service
- Features local shops and restaurants helping to support community businesses